Case Closed Software™ is an investigation platform for Gang and Narcotics law enforcement units. This is not a generic RMS or case management system. This is purpose-built software from top to bottom. (Figure 1)

Case Closed Software helps Narcotics Units and Multi-Jurisdictional Drug Task Forces manage investigations throughout the case lifecycle. Using one-page case management (Figure 1), investigators track:

- Case Types and Details
- Case Status
- Case Drug Types
- Criminal Activities
- Involved Entities
- Supplemental Reports and Actions
- Case Tips
- Charges and Statutes
- Investigative Tasks and Case Reviews
- Related Cases
- Physical Evidence (Seizures and Purchases)
- Case Task Assignments
- Case Referrals
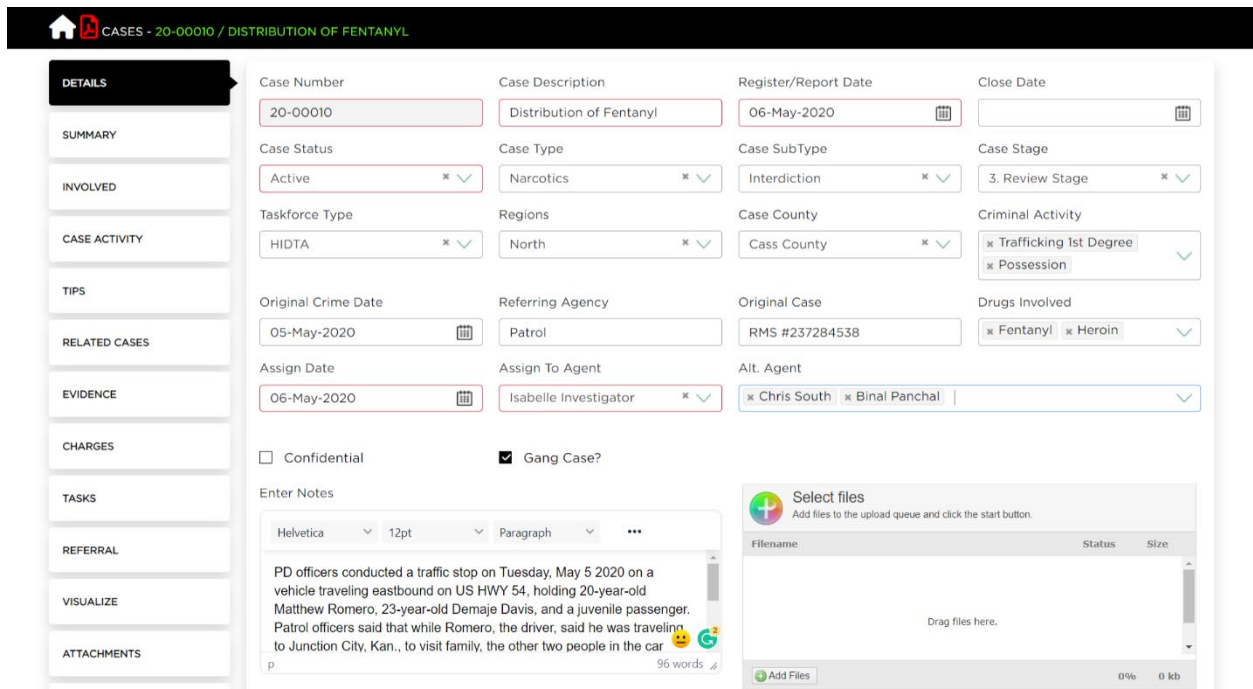
… and all Case Attachments in a single place.

Figure 1 – Purpose-Built Narcotics Investigation Case Management from Case Closed Software

Case Closed Software also has a link analysis visualization tool (Figure 3) built right in to allow investigators to 'see' how entities are involved across the platform.
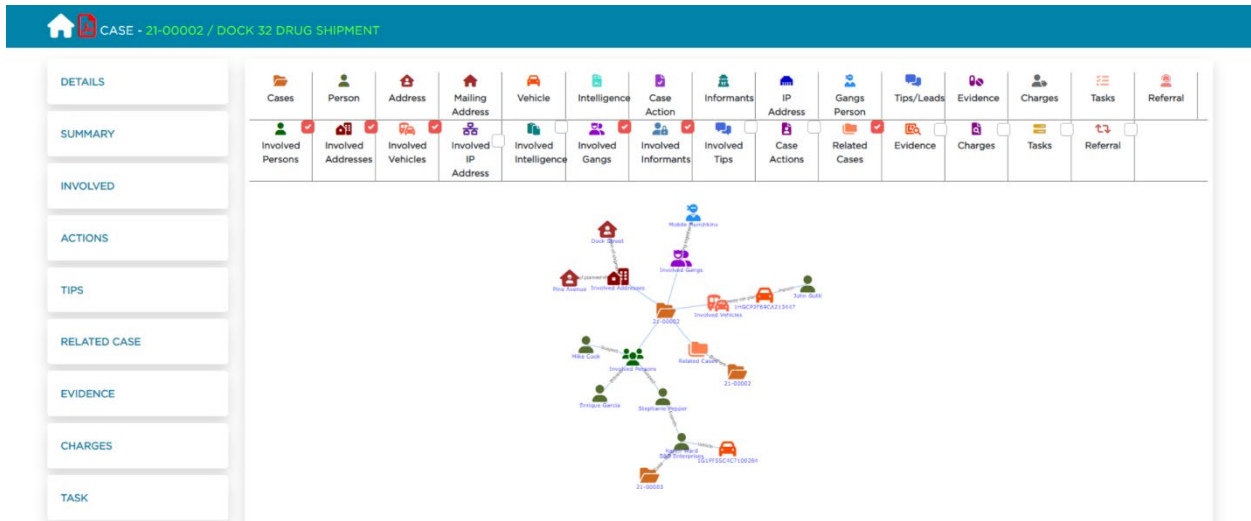

Figure 2 - Case Visualization and Link Analysis

Working in Gang and Narcotics enforcement typically requires working with Informants. Naturally, Case Closed Software offers robust functionality for managing CIs.

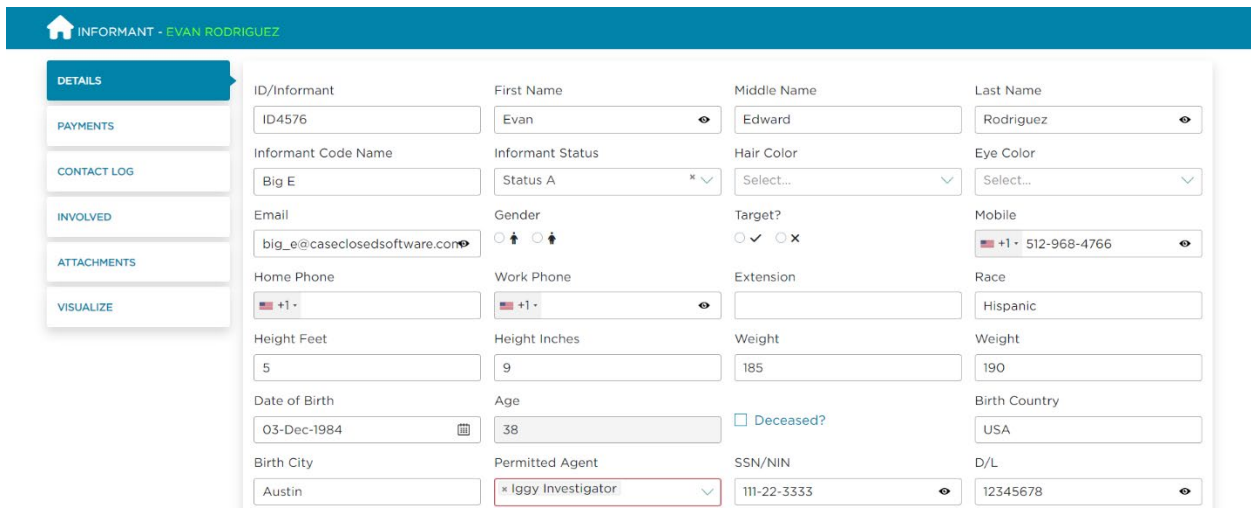Case Closed Software tracks interactions (Contacts) with CIs, intelligence provided, payments made, and more. (Figure 4)

Figure 3 - Confidential Informants

Uniquely, built into Case Closed Software is functionality to assist agencies in managing sensitive intel via a 28 CFR Part 23 compliant criminal intelligence module. (Figure 5)

Figure 4 - Criminal Intelligence, 28 CFR Part 23 Compliant

… AND a fully featured tips tool (Figure 6) that allows triage and, if warranted, quick promotion to Case status.

Figure 5 - Managing Tips

During the course of narcotics investigations, agents purchase and seize a variety of physical evidence including narcotics, paraphernalia, drug equipment, vehicles, and so on. Case Closed Software makes it easy to note all physical evidence (Figure 6) and run complex reports as required.

Figure 6 - Tracking Purchased and Seized Evidence

As narcotics investigators work through intelligence and investigations, all types of case entities are tagged and attached. This unique tagging process builds a powerful dossier of Persons (Figure 7), Locations (Figure 8), Vehicles, Gangs, etc. This repository can be easily searched, and users can see exactly how an entity has appeared across the system over time and across cases.

Figure 7 - Master Persons database

Figure 8 - Master Locations database

In short: Case Closed Software combines narcotics eradication, investigation case management, informant management, intelligence management, evidence, and document management into a single and easy-to-use platform for narcotics units and drug task forces.

No other product can compare.

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