



Case Closed Software™ is an investigation platform for Gang and Narcotics law enforcement units. This is not a generic RMS or case management system. This is purpose-built software from top to bottom. (Figure 1)

Case Closed Software helps Narcotics Units and Multi-Jurisdictional Drug Task Forces manage investigations throughout the case lifecycle. Using one-page case management (Figure 1), investigators track:

- Case Types and Details
- Case Status
- Case Drug Types
- Criminal Activities
- Involved Entities
- Supplemental Reports and Actions
- Case Tips
- Charges and Statutes
- Investigative Tasks and Case Reviews
- Related Cases
- Physical Evidence (Seizures and Purchases)
- Case Task Assignments
- Case Referrals

... and all Case Attachments in a single place.

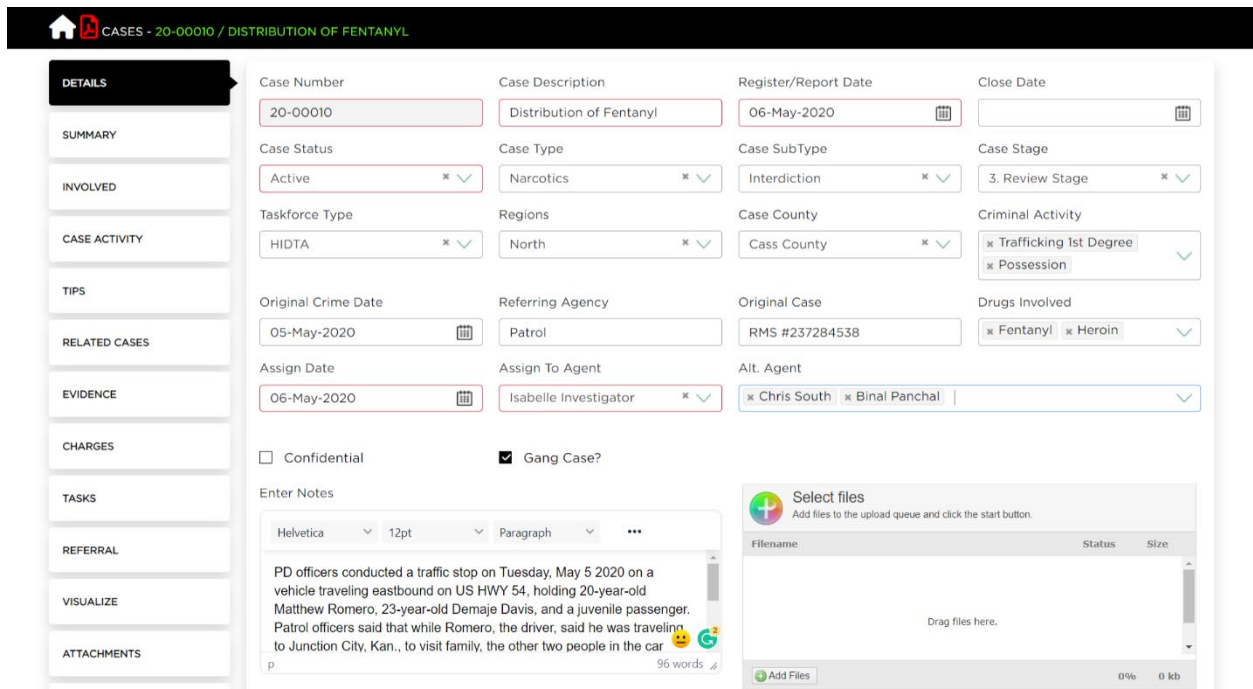


Figure 1 – Purpose-Built Narcotics Investigation Case Management from Case Closed Software

Case Closed Software also has a link analysis visualization tool (Figure 3) built right in to allow investigators to 'see' how entities are involved across the platform.

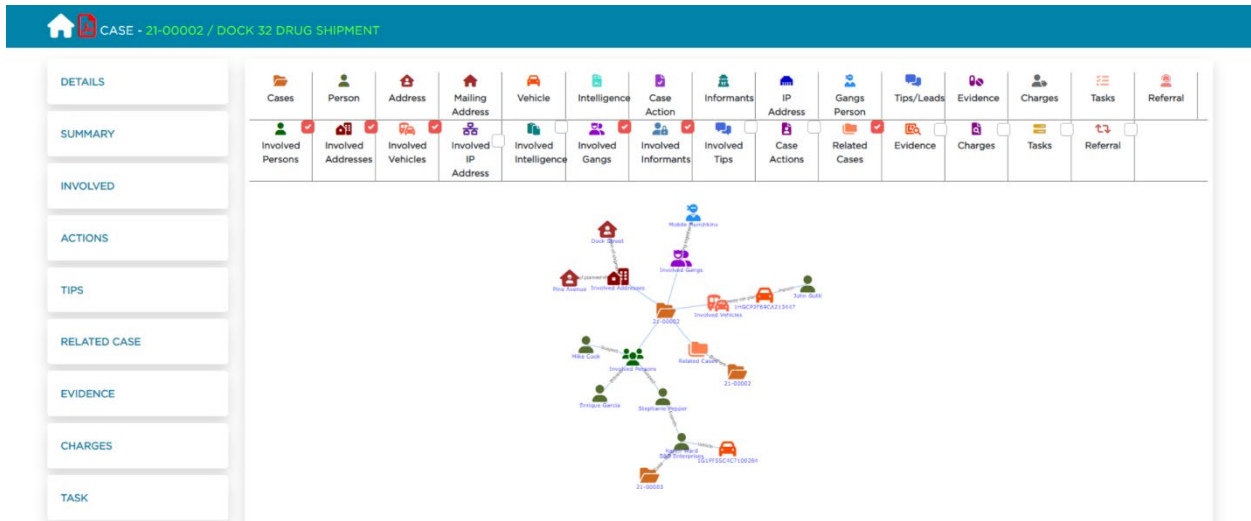


Figure 2 - Case Visualization and Link Analysis

Working in Gang and Narcotics enforcement typically requires working with Informants. Naturally, Case Closed Software offers robust functionality for managing CIs.

Case Closed Software tracks interactions (Contacts) with CIs, intelligence provided, payments made, and more. (Figure 4)

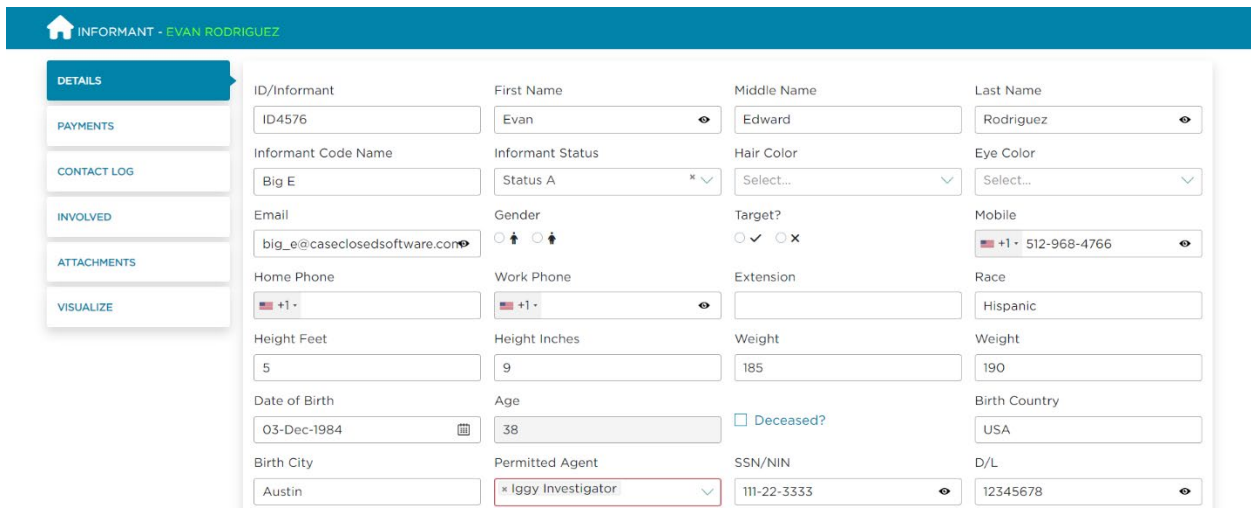


Figure 3 - Confidential Informants

Uniquely, built into Case Closed Software is functionality to assist agencies in managing sensitive intel via a 28 CFR Part 23 compliant criminal intelligence module. (Figure 5)

The screenshot displays a web-based form for entering criminal intelligence. The interface is titled 'INTELLIGENCE' and has a 'DETAILS' tab selected. The form is organized into several sections:

- Title:** Expanding MS13 Geography
- Information Source:** Confidential Informant
- Input Date:** 16-Aug-2022
- Due Date:** 16-Aug-2022
- Intelligence Type:** Sensitive
- Status:** Select...
- Source Reliability:** Highly Reliable
- Content Validity:** 90 Days
- File Criteria:** Permanent Temporary
- Information Classification:** Sensitive Confidential Restricted Unclassified
- Person:** Select... +
- Case:** Select... +
- Address:** Select... +
- Vehicle:** Select... +
- Gang:** MS13
- Permitted Agent:** Select...
- Intelligence Details:** A rich text editor containing the text: "Confidential informant reporting plans by MS13 leadership to expand geography to include northwest Johnson county including the City of Southfield." The editor shows 20 words.
- Select files:** A file upload area with a table for tracking uploads. The table has columns for 'Filename', 'Status', and 'Size'. The area is currently empty, with a 'Drag files here.' instruction and an 'Add Files' button.

Figure 4 - Criminal Intelligence, 28 CFR Part 23 Compliant

... AND a fully featured tips tool (Figure 6) that allows triage and, if warranted, quick promotion to Case status.

🏠 TIPS - FENTANYL DISTRIBUTION CASS CO.

Station Diary <input type="text" value="T22-00020"/>	Subject <input type="text" value="Fentanyl Distribution Cass Co."/>	Date <input type="text" value="16-Aug-2022"/>	Source <input type="text" value="Website"/>						
Status <input type="text" value="3. Promoted to Case"/>	Type <input type="text" value="Type 1"/>	Case <input type="text" value="Distribution of Fentanyl"/>	Assign To Agent <input type="text" value="Ricky Recovery"/>						
Person <input type="text" value="Select..."/>	Involvement Type <input type="text" value="Select..."/> ADD	Person <input type="text" value="April Smith ->Suspect"/>							
Vehicle <input type="text" value="Rendezvous"/>	Address <input type="text" value="10801 Town Square Dr N..."/>	Informant Contact Log Notes <div style="border: 1px solid #ccc; padding: 5px; min-height: 40px;"> <div style="background-color: #f0f0f0; padding: 5px; border-radius: 5px;"> <div style="display: flex; align-items: center; gap: 10px;"> + <div> <p>Select files</p> <p>Add files to the upload queue and click the start button.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Filename</th> <th>Status</th> <th>Size</th> </tr> </thead> <tbody> <tr> <td colspan="3" style="text-align: center; height: 40px;">Drag files here.</td> </tr> </tbody> </table> <p style="text-align: right; margin-top: 5px;"> Add Files 0% 0 kb </p> </div> </div> </div> </div>		Filename	Status	Size	Drag files here.		
Filename	Status	Size							
Drag files here.									
Enter Notes <div style="border: 1px solid #ccc; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 5px; border-radius: 5px;"> <div style="display: flex; justify-content: space-between; font-size: 10px;"> Helvetica 12pt Paragraph B I U </div> <p>Website Tip ID 1264</p> <p>My employee April Smith on Town Square Road was recently fired for using company vehicles to transport fentanyl to distributors. I can be contacted if you require more information.</p> <p style="text-align: right; font-size: 10px;">33 words</p> </div> </div>		Document Type <input type="text" value="Select..."/>							
		Attachment Description <input type="text"/>							
		CANCEL SUBMIT							

RELATED PERSONS LIST

Show entries Search:

PERSON	BUSINESS	INVOLVEMENT	IMAGE	ACTION
April Smith		Suspect		🗑️

SHOWING 1 TO 1 OF 1 ENTRIES PREVIOUS **1** NEXT

Figure 5 - Managing Tips

During the course of narcotics investigations, agents purchase and seize a variety of physical evidence including narcotics, paraphernalia, drug equipment, vehicles, and so on. Case Closed Software makes it easy to note all physical evidence (Figure 6) and run complex reports as required.

The screenshot displays the Case Closed Software interface for tracking evidence. The top navigation bar shows the case ID 'CASES - 20-00008 / MDMA NORTH REGION'. On the left, a sidebar menu includes options like DETAILS, SUMMARY, INVOLVED, CASE ACTIVITY, TIPS, RELATED CASES, EVIDENCE (highlighted), CHARGES, TASKS, REFERRAL, VISUALIZE, and ATTACHMENTS. The main content area is divided into several sections: Evidence (Auto Increment), Evidence Subject (20,000 MDMA Tablets), Report Date (02-Aug-2022), and Recovery Date (01-Aug-2022). Other fields include Recovery Time (04:20), Recovery Location (Master Bedroom), Recovery Address (1026 St Agnes S...), Property Owner (Colin Colgate), Recovered By Agent (Chris South), Property Classification (Drugs/Narcotics), Vehicle Search, Make/Manufacturer (N/A), Model (N/A), Serial (None), VIN (N/A), Category (Narcotics), Monetary (\$) (210000.00), Drug Type (MDMA), Weight (4), and Weight UOM (Kilogram). A section for Caliber (N/A) has radio buttons for 'Seized' (selected) and 'Purchased'. A Property Description field contains the text: '20,000 MDMA tablets weighing 4 kilograms were seized from the residence of Colin Colgate.' To the right, a 'Select files' upload area is visible with a table for file management and an 'Add Files' button.

Figure 6 - Tracking Purchased and Seized Evidence

As narcotics investigators work through intelligence and investigations, all types of case entities are tagged and attached. This unique tagging process builds a powerful dossier of Persons (Figure 7), Locations (Figure 8), Vehicles, Gangs, etc. This repository can be easily searched, and users can see exactly how an entity has appeared across the system over time and across cases.

PERSON - JAMES BULGER

DETAILS

INVOLVEMENT

RELATIONSHIP

SOCIAL MEDIA

WORK HISTORY

RELATED CHARGES

EVIDENCE

AKA

SCARS / MARKS

TASK

ATTACHMENTS

Business: Bulger Group

First Name: James

Middle Name:

Last Name: Bulger

Hair Color: None

Eye Color: Brown

Email:

Gender: Male

Target?:

Mobile: +1 5553331212

Home Phone: +1

Work Phone: +1

Extension:

Race: White

Height Feet: 5

Height Inches: 10

Weight: 200

Date of Birth: 05-Aug-1951

Age: 71

Deceased?

Birth Country: USA

Birth City: Boston

SSN/NIN: 111-22-3333

D/L: WB23631

ID/Informant:

Address: 1 W 72nd St, New ...

Mailing Address: Select...

Notes:

Select files

Add files to the upload queue and click the start button.

Filename	Status	Size
Drag files here.		

Add Files 0% 0 kb

Document Type: Select...

Attachment Description:

CANCEL SUBMIT

Image (29.35 KB)

Image (78.74 KB)

Figure 7 - Master Persons database

ADDRESS - 3550 LAKELINE BOULEVARD, LEANDER, TX, USA

DETAILS

INVOLVEMENT

ATTACHMENTS

VISUALIZE

Search Address(Google Enabled)

Enter your address Street Street Name Apt/Suite

City State ZipCode Country

Address Is Crime Scene Longitude Latitude

Intersection1 Intersection2

Enter Description

Paragraph

B I U

0 words

Select files

Add files to the upload queue and click the start button.

Filename	Status	Size
Drag files here.		

Add Files 0% 0 kb

Document Type Attachment Description

Figure 8 - Master Locations database

In short: Case Closed Software combines narcotics eradication, investigation case management, informant management, intelligence management, evidence, and document management into a single and easy-to-use platform for narcotics units and drug task forces.

No other product can compare.



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