



# Case Closed Software™

## For Multi-Jurisdictional Investigative Task Forces

### CJIS COMPLIANT

Case Closed Software fully complies with the FBI's CJIS standard. All customers receive signed CJIS security agreements, and Case Closed employees are fully CJIS trained.

### PURPOSE BUILT

Trusted by Investigative Task Forces, Federal Agencies, and State Bureaus, Case Closed is case management software for Multi-Jurisdiction Task Forces.

### COST EFFECTIVE

Case Closed Software gives you the benefit of predictable costs. Agencies pay for only the resources they utilize, with a clear understanding of all fees, even as your requirements grow.



### Reporting

Full ad-hoc Reporting, plus:

- Performance Reports
- One-Button 'Grant' Reports
- Statistical Analysis
- Aging Case Reports
- Complete Audit Log
- Property Inventory Reports
- Time Spend Reporting
- Regional Reports
- Case Type Reports
- Upcoming Court
- Upcoming Training
- ... and much more

**CASE CLOSED SOFTWARE™** is powerful Investigative Case Management Software designed and developed BY law enforcement investigators FOR law enforcement investigators. Beyond basic report writers and records management software, Case Closed Software is CJIS-Compliant, NIBRS-Ready, and is available both via our über-secure cloud or on-premise.

The software is a popular solution for Specialized Task Forces, State Bureaus, Gang Units, District Attorney Offices, and other more specialized Investigative Agencies including Alabama's State Bureau of Investigation, The U.S. Department of Transportation, The Humane Society International, and many others.

### Case Management

- Track Cases and Case Actions
- Evidence and Chain-of-Custody
- De-Conflict Entities across Cases
- Case Visualization
- Statutes and Charges
- Document Management
- Manage Informants and Gangs
- Handle all Multimedia Types
- Set Case Reminders
- Entities of Interest Management
- Task Management
- Tips and Leads Management
- Plan Special Operations
- Approvals Workflow

### CJIS-Compliant

- CJIS Agreements & Security Addendums
- Level 4 CJIS Certifications
- Security & Encryption
- 2 Factor Authentication & Access Controls
- User-Based Roles & Permissions

### Why Case Closed Software?

- Stay Organized
- Manage Cases
- Built in De-Confliction
- NIBRS Ready
- Tips and Leads
- Intelligence & Entity Dossiers
- Reporting and Searching
- Manage Evidence – Physical and Multimedia
- Work with Confidential Informants
- Track Gangs and Organized Crime
- Collaborate Internally or with Outside Agencies





# Case Closed Software™

## The Most Features for Multi-Jurisdictional Task Forces

### SUMMARY

Case Closed Software is not another generic investigation case management system. It's purpose-built and perfect for multi-jurisdiction investigation units and task forces.

Case Closed provides functionality including entity de-confliction, task assignments, reporting, and workflow for task forces covering Major Cases, Human Trafficking, Drugs & Alcohol, Gangs & Organized Crime, Internet Crimes against Children, and similar.

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#### Cases

Manage and track cases from start to finish, including court status, disposition, charges, images, defendants and much more. A couple of clicks and you can email your entire case file. All case documents will automatically attach to the email and ready to go.



#### Charges

This module holds all of your Statutes and tracks all related charges for all defendants. Attach charges to persons, track arrest information, manage court status, court dispositions. Manage documents and images related to any charge.



#### Incidents and Actions

The heartbeat of the system. Record all Case Actions and Incidents in this module such as Crime Scene details, Interviews, Trash Pulls, Search Warrants, Buys, Surveillance, etc. Within each Case Action, attach Persons, Vehicles, Locations, Images, and Notes.



#### Tasks and Messages

Works hand in hand with Case Actions. Set and assign tasks related to cases or case actions, along with attachments and other key details. Send and receive internal messages among all investigators for full collaboration.



#### Entity De-Confliction

Dealing with agent data from across jurisdictions can lead to duplication or, worse, missed investigative leads or follow-up opportunities. Case Closed Software provides Entity De-Confliction designed to alert agents when People, Places, or other Entity Types are cross-tagged.



#### CJIS Certified

Case Closed Software adheres to strict policies designed specifically to comply with CJIS Standards. Strong Encryption, 2 Factor Authentication, and robust Security Protocols are delivered with Detailed Contracts for the CJIS Security Policy & IACP Principles on Cloud Computing.



#### NIBRS Ready

Case Closed Software helps multi-jurisdictional agency prepare for NIBRS. Our capability for capturing data on crime is important for helping analysts and law enforcement agencies monitor and react to crimes that cause vast losses for individuals, organizations, and communities.



#### Support and Service

Nobody in the industry takes customer support more seriously than Case Closed Software. From ongoing training, to software support, and customized reports and input screens, we deliver everything needed to make your on-boarding and delivery process as seamless as it should be.



#### Mobile App

Use our Case Closed Mobile App to create and update cases, work on Case Actions and associated reports, follow up on tasks and tips, and send messages wherever you are. Use the microphone feature on your smart device and dictate information or notes in real time.



#### Community Service

Chances are, your agency does more than just investigate crimes. You also work hard on Community Outreach programs like Education, Public Awareness, and Crime Prevention. Only Case Closed Software records all time spent on Community Service, Outreach, as well as traditional Cases.



#### Tips Management

Track all incoming tips for a case and automatically assign to an agent for follow up. Generate a task for the assigned investigator with the click of a button. Tips can be promoted to a Case with one click. All Tips are indexed within Case Closed Software and are fully searchable on any device.



#### Informants

Securely manage confidential informants (CIs), track interactions, and manage any payments on the spot. The identity of CIs remain confidential to all but designated personnel. Run reports based on your informants' activities.



#### Master Vehicles

A master database of all vehicles maintains key information on all vehicles across cases. Entering new vehicles is simple with our built-in VIN decoder. A complete history is maintained, including owners, vehicle color, tag number, etc. Agents can search on any field to quickly find a vehicle and all related activity.



#### Master Persons

The master persons database maintains information on all individuals and businesses associated with all cases. Documents and Images are easily attached, and persons can be linked to gangs, cases, charges, vehicles and addresses. Investigators always have a complete and up-to-date dossier at hand.



#### Master Locations

The master locations database maintains information about all locations and addresses across all cases. Entering a new address is simple with our integrated Google Address validation. Lat/Long is automatically calculated for each location, and all addresses can be tied to persons, businesses, and cases.



#### Case Files

Attach all your pertinent documents and multimedia to your cases or case actions. Manage all of your case documents from one location. You can even watch your taped and recorded interviews from within Case Closed. A wide range of file types are supported including Microsoft® files, audio, video, PDF, and much more.



#### Reports

Case Closed Report Writer provides agencies with powerful ad hoc reporting capabilities, along with an array of standardized queries for state and federal reporting requirements. This module allows you to analyze and view the data you collect in our investigative case management suite.



#### Case Reminders

Set reminders about past due tasks, upcoming court, case or incidents to review, aging cases, un-read messages and training courses due. These reminders can be sent via email or SMS text. You can schedule these reminders to run daily, weekly etc.



#### Intelligence Database

Case Closed Software includes a secure, searchable repository of the agency's intelligence data. Intelligence may be related to cases as appropriate and can be configured for compliance with Code of Federal Regulation 28 Part 23.



#### Remote Review

Allows investigators to create read-only remote access to their case file. The authorized person can watch and listen to audio and video files. Additionally, the user can correspond with the case agent through our secure messaging system.



#### Investigation Analytics

Use our integrated link analysis software to visualize and discover hidden relationships, connections, and patterns among people, places, and events. Easily see how cases are connected within the entire case file system.



#### Gang Database

GangBuster™ is a comprehensive gang module that tracks gangs, members, associates, gang events, gang marks and more. Included is a web based interface for outside agencies to have the ability to add and search gang related information.



#### Property & Evidence

Case Closed Evidence provides chain-of-custody, and allows you to track property, evidence and assets to improve the efficiency and accuracy of your evidence room. Eliminate paperwork and save evidence room officers hours of labor.



#### Forms Management

Load and access all of your PDF forms from within Case Closed. Fillable PDFs can be opened and attached to cases with ease. Link form fields directly to the Case Closed database to auto populate your documents and save precious time.