

Case Closed Software<sup>™</sup> is an investigation platform for gang and drug enforcement units. This is not a generic RMS or case management system. This is purpose built software from top to bottom. (Figure 1)

Case Closed Software helps Gang Units manage gangs and members including functionality for:

- Gang Types and Territories
- Gang Status
- Member Submission and Approval
- Gang Events
- Marks and Colors
- Gang Locations
- Gang Hierarchies
- Attachments and Documents

... and more.

DETAILS	Name Territory	Members Gang Type	
	Hells Angels MC Troy	7 Street - National	×
EMBERS	Location Status	Bias	
/ENTS	Local * V Active - Mature	* Vehicle Theft * Firearms Use	
		× Prostitution × Narcotics V × Violence	
ARKS	Enter Notes		
	Enternotes	Enter Gang Characteristics	
OCATIONS	Helvetica V 12pt V Paragraph V B I U S ····	Helvetica v 12pt v Paragraph v B I V S ····	
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Figure 1 - Gang Management

But Case Closed Software is more than just a gang database. The system allows users to actively manage gang cases and investigations. Using one-page case management (Figure 2), agencies can track

- Case Types and Details
- Case Statuses
- Involved Entities
- Supplemental Reports and Actions
- Case Tips
- Related Cases
- Physical Evidence
- Case Task Assignments
- Case Referrals

... and all Case Attachments in a single place.

DETAILS	Case Number	Description	Register/Report Date	Close Date	
	21-00002	Dock 32 Drug Shipment	22-Apr-2021		
SUMMARY	Status	Gang Involved	Case SubType	Case Stage	
INVOLVED	Active * $\vee$	The Warriors $~~$ * $\sim$	Narcotics	× ∨ 2. Investigation × ∨	
ACTIONS	Taskforce Type	Regions	Case County	Criminal Activity	
ACTIONS	Drug Task Force * 🗸	The Village $~~$ * $\lor$	Select	V Theft × Drugs × Firearms Use	
TIPS	Corresponding RMS	Drugs Involved	Assign Date	Assign To Agent	
RELATED CASE	423472	× Morphine × MDMA V	22-Apr-2021	Iggy Investigator * 🗸	
EVIDENCE	Assisting Agents		Confidential	Gang Case?	
CHARGES	Enter Notes			Select files Add fires to the uplead queue and click the start button.	
TASK	Helvetica V 12pt V Paragraph	• × B I ⊻ <del>S</del> …	Filename	Status Size	
EXTERNAL REFERRALS	Agent Iggy had coffee with C Ward and she sai SA Wood drove by the docks and saw guys wa			Drag files here.	
VISUALIZE	p	31 words 🦽	Add Files	0% 0 kb	
ATTACHMENTS	Case Approved Remarks		Document Type	Attachment Description	
NARRATIVE	Helvetica V 12pt V Paragrap	nh ∨ B I ⊻ <del>S</del> …	Select	× [	
		0 words 🕢			

Figure 2 - Gang Investigations Management

Case Closed Software also has a link analysis visualization tool (Figure 3) built right in to allow investigators to 'see' how entities are involved across the platform.



Figure 3 - Case Visualization and Link Analysis

Working in Gang and Narcotics enforcement typically requires working with Informants. Naturally, Case Closed Software offers robust functionality for managing Cls.

Case Closed Software tracks interactions (Contacts) with CIs, intelligence provided, payments made, and more. (Figure 4)

DETAILS	ID/Informant	First Name	Middle Name	Last Name
PAYMENTS	ID4576	Evan 📀	Edward	Rodriguez •
	Informant Code Name	Informant Status	Hair Color	Eye Color
CONTACT LOG	Big E	Status A $~~$ * $\sim$	Select 🗸	Select V
NVOLVED	Email	Gender	Target?	Mobile
	big_e@caseclosedsoftware.com		O✔ OX	■ +1 - 512-968-4766 •
ATTACHMENTS	Home Phone	Work Phone	Extension	Race
/ISUALIZE	== +1 -	• +1 • •		Hispanic
	Height Feet	Height Inches	Weight	Weight
	5	9	185	190
	Date of Birth	Age		Birth Country
	03-Dec-1984	38	Deceased?	USA
	Birth City	Permitted Agent	SSN/NIN	D/L
	Austin	× Iggy Investigator	111-22-3333	12345678 •

Figure 4 - Confidential Informants

Uniquely, built into Case Closed Software is functionality to assist agencies in managing sensitive intel via a 28 CFR Part 23 compliant criminal intelligence module. (Figure 5)

DETAILS	Title	Information Source	Input Date	Due Date	
	Expanding MS13 Geography	Confidential Informant	16-Aug-2022	16-Aug-2022	<b></b>
	Intelligence Type	Status	Source Reliability	Content Validity	
	Sensitive * V	Select V	Highly Reliable * $\sim$	90 Days	× ~
	File Criteria	Information Classification		Person	
	<ul> <li>Permanent</li> <li>Temporary</li> </ul>	○ Sensitive	ricted 🔾 Unclassified	Select	~ <b>+</b>
	Case	Address	Vehicle	Gang	
	Select 🗸 🛛	Select 🗸 🕂 D	Select 🗸 🕂 🗋	MS13	*
	Permitted Agent				
	Select 🗸				
	Intelligence Details		Select files Add files to the upload queue and click the start buffit	20.	
	Helvetica 🗸 12pt 🗸 Paragrap	ph ∨ B I ⊻ <del>S</del> …	Filename	Status	Size
	Confidential informant conorting plans by MS1	3 leadership to expand geography to include			î
	northwest Johnson county including the City of	of Southfield.			
		of Southfield.	Drag fil	es here.	- 1

Figure 5 - Criminal Intelligence, 28 CFR Part 23 Compliant

... AND a fully featured tips tool (Figure 6) that allows triage and, if warranted, automatic promotion to Case status.

TIPS/LEADS - GENERAL THREAT AGAIN	ST CA OAG		
Subject	Date	Source Status	
General threat against CA OAG	25-Mar-2021	Law Enforcement - Uniformed * > Promoted to Case	× ~
Туре	Case	Assign To Agent	
General Threat $$^{*}\!$	General Threat OAG $~~$ * $\lor$	> Iggy Investigator	
Person	Involvement Type	Person	
Select V +	Select V	* James Bulger ->Suspect * Sally Smith Threat Enterprise->Suspect	$\sim$
Vehicle	Address	Informant Contact Log Notes	
Select 🗸 🕂 🗋	7 Presidents Court, Winnip * $\vee$ +		
Enter Notes		Add files to the volcad queue and click the start button.	
Helvetica $\vee$ 12pt $\vee$ Paragraph $\vee$	BI⊻ <del>S</del> ↔ ↔ …	Filename S	itatus Size
LAPD officer wire tap revealed general threat against AG	office on Feb 22, 2021.		į
		Drag files here.	
D	14 wc	S Add Files	0% 0 kb

Figure 6 - Tips Management and Triage

As investigators work through intelligence and investigations, all types of case entities are tagged and attached. This unique tagging process builds a powerful dossier of Persons (Figure 7), Locations (Figure 8), Vehicles, Gangs, etc. This repository can be easily searched, and users can see exactly how an entity has appeared across the system over time and across cases.

ETAILS	Business	First Name	Middle Name	Last Name
VOLVEMENT	Bulger Group 📀	James 📀		Bulger
	Hair Color	Eye Color	Email	Gender
ATIONSHIP	None × V	Brown * V	•	• • •
CIAL MEDIA	Target?	Mobile	Home Phone	Work Phone
	•	■ +1 · 5553331212 ●	= +1 ·	== +] · •
RK HISTORY	Extension	Race	Height Feet	Height Inches
ATED CHARGES		White	5	10
	Weight	Weight	Date of Birth	Age
DENCE	200		05-Aug-1951	71
4		Birth Country	Birth City	SSN/NIN
	Deceased?	USA	Boston	111-22-3333
ARS / MARKS	D/L	ID/Informant	Address	Mailing Address
к	WB236311 @	۲	1 W 72nd St, New * 🗸 🕇 🗋	Select 🗸 🕂 🛽
TACHMENTS	Notes		Select files Add files to the upload queue and click the start button	n.
			Filename	Status Size
		0 words "	Drøg få	
	p	0 Words //	Add Files	0% 0 kb
			Document Type	Attachment Description
			Select V	
	. 4C(120107 Image	Roge		

Figure 7 - Master Persons database

TAILS	Search Address(Google Enabled)	Street	Street Name	Apt/Suite
	Enter your address	3550	Lakeline Boulevard	170
VOLVEMENT	City	State	ZipCode	Country
TACHMENTS	Leander	ТХ	78641	United States
	Address		Longitude	Latitude
SUALIZE	3550 Lakeline Boulevard, Leander	Is Crime Scene	-97.863334	30.5449107
	Intersection1	Intersection2		
	Lakeline Boulevard	Crystal Falls Parkway		
	Enter Description		Select files	
	✓ Paragr.	aph ∨ BI⊻÷ …	Add files to the upload queue and click t	he start button. Status Size
			Select	Attachment Description
	Map Satellite Current Dr. Curr	Pamper & Polish Nal Spa tion 2 The Logary at O Crystal Fast Stable Stable S	Stabe Internance, despende of the Park Regional of the Park Regional of the Park Regional of the Park Region	Crintal Far Crintal Far Versenet Trendy Art Remodeling eUSA Operation Str Egy Constant Operation Str Egy Constant Operation Str Egy Constant Operation Str Egy Constant Egy

Figure 8 - Master Locations database

In short: Case Closed Software combines gang management, case management, informant management, intelligence management, and document management into a single and easy-to-use platform. No other product can compare.



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